

Building Services Permit & Submittal Process Improvement!

Beginning **December 1st 2016** Utilize Meridian Online **Accela Citizen Access** Portal for:

- All submittals, resubmittals, plan modifications, plan review responses, Manual J,D,S - submittals, directly to the City of Meridian.
- CD-ROM will remain a requirement for submittal, plan modifications/resubmittal.
- Download approved construction documents directly from Meridian Building Services.
- Search permit records, track permit status, retrieve approved occupancy.
- Track online plan review status and comments in one location.

Available 24 hours a day, 7 days a week right from your computer

<https://citizenportal.meridiancity.org/citizenaccess>

The screenshot shows the Meridian Citizen Access Portal homepage. At the top, there is a navigation bar with buttons for Home, Building Services, City Clerk, Planning, and Surety. Below the navigation bar, the main content area is titled "Welcome to the new Citizen Portal - Meridian, Idaho". The text welcomes citizens, businesses, and visitors to government services online, 24 hours a day, 7 days a week. It highlights that these online services are efficient and reduce processing time. A login box is visible on the right side of the page, containing fields for User Name or E-mail and Password, a Login button, and a checkbox for "Remember me on this computer". Below the login box, there are links for "I've forgotten my password" and "New Users: Register for an Account". At the bottom of the page, there is a section titled "To use this convenience:" with two bullet points: "- you can pay with an eCheck for an extra \$2.50," and "- or you can pay with a credit card for an extra 3% + \$1.00." Finally, there is a contact information section for Building Services permits, with the phone number 208-887-2211.

Home Building Services City Clerk Planning Surety

Welcome to the new Citizen Portal - Meridian, Idaho

We are pleased to offer our citizens, businesses, and visitors access to government services online, 24 hours a day, 7 days a week.

These online services are efficient and reduce processing time. We trust this will provide you with a new, higher level of service that makes living and working in our community a more enjoyable experience.

To use all the services we provide, you must create a free user account. With an account, you will be able to submit for a permit or application, pay fees, view and track information, and schedule inspections on line.

To use this convenience:

- you can pay with an eCheck for an extra \$2.50,
- or you can pay with a credit card for an extra 3% + \$1.00.

For questions involving Building Services permits, please call 208-887-2211.

Login
User Name or E-mail:
Password:
Login »
 Remember me on this computer
[I've forgotten my password](#)
[New Users: Register for an Account](#)