



CITY OF MERIDIAN

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## **MERIDIAN LAUNCHES NEW UTILITY BILLING SOFTWARE**

MERIDIAN – The City of Meridian is launching a new utility billing system that becomes effective Monday, August 29. Aside from a more updated look online, customers will now be able to set up recurring credit card payments, and have access to water usage graphs and comparison information.

“We’re excited to launch this system – offering our residents enhanced billing and customer service features. This upgraded software will make tracking your utilities and paying your bill even easier than before,” said Mayor Tammy de Weerd, City of Meridian.

During the implementation of the new system, the Customer Portal will be “under construction”, which means online payment and phone payment options will not be available Friday, August 26 at 5pm until Monday, August 29 at 8am. Customers should plan to pay early if they prefer to pay online or by phone. Another option is to drop off payments at Meridian City Hall (33 E. Broadway Ave, Meridian, Idaho 83642).

All online account users will need to set up a new User Name and password when the system launches on Monday, August 29. A step-by-step video is available on the City of Meridian website, [here](#), to walk customers through setting up their online account. The information will also be available on the new portal come Monday.

If residents have any questions, they can contact Utility Billing at 888-4439 or [utilitybilling@meridiancity.org](mailto:utilitybilling@meridiancity.org).

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The City of Meridian is located in the heart of the Treasure Valley in southwest Idaho. Founded in 1893 and incorporated as a city in 1903, Meridian is one of Idaho's largest and fastest growing communities. 24/7 Wall Street named Meridian the *Number One Place to Live in America*. America's Promise Alliance/ING recognized the city as one of the nation's *100 Best Communities for Young People*. For more information, visit [www.meridiancity.org](http://www.meridiancity.org).